

# CITY OF PLYMOUTH

**Subject:** Locality Working

**Committee:** Compton and Peverell Area Committee

**Date:** 28 September 2009

**Cabinet Member:** Councillor Peter Brookshaw, Cabinet Member for Safer Stronger Communities

**CMT Member:** Carole Burgoyne, Director of Community Services

**Author:** Peter Aley, Assistant Director for Safer Communities

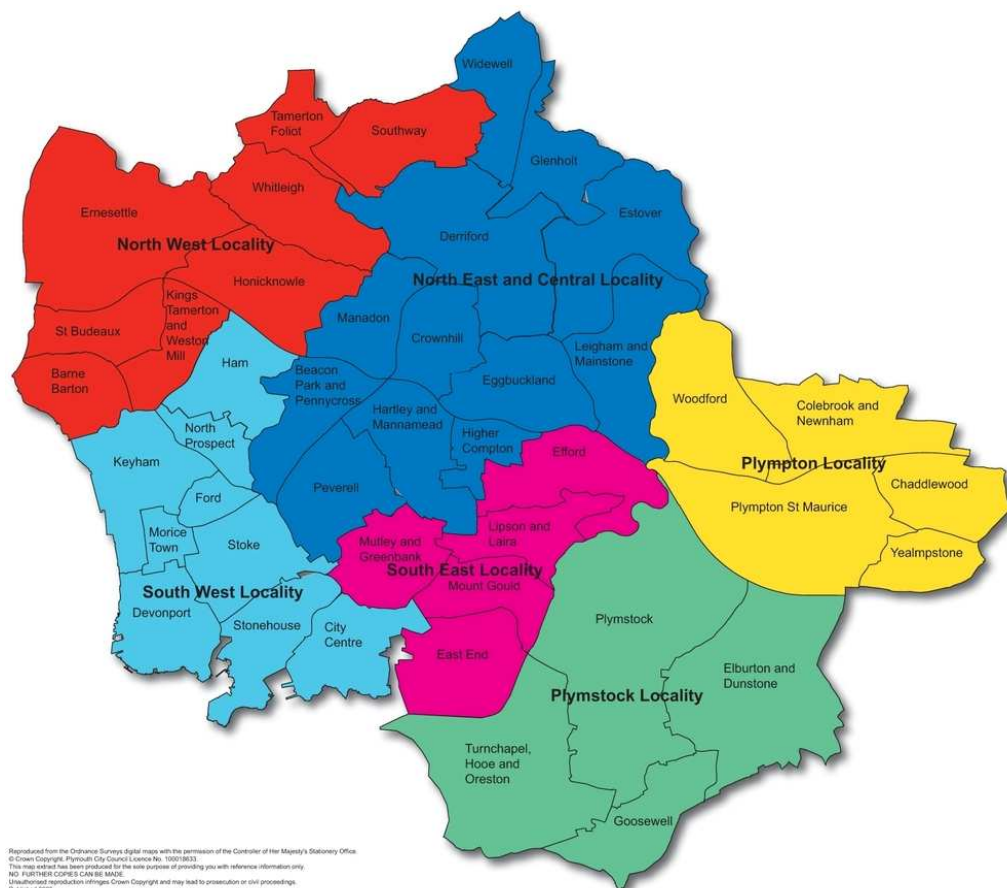
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## Working together, achieving more Help improve how services are delivered across Plymouth

### What is this all about?

Customers have told us that they want services that are easy to access and respond to their needs. To help deliver better services in this way Plymouth 2020, our Local Strategic Partnership (LSP) has created Plymouth "Localities".

This map shows how the city has been divided into 6 areas called Localities, each containing a number of our existing 43 neighbourhoods. Neighbourhoods are the building blocks for Localities.



**This document is available in other languages and in accessible formats, please contact 01752 304026**

The boundaries for the six localities were agreed by the LSP in consultation with partners, including the council. The LSP brings together public, private, voluntary and community sector organisations to improve the quality of life for local people.

We all want Plymouth to be: 'one of Europe's finest, most vibrant waterfront cities, where an outstanding quality of life is enjoyed by everyone'.

This is now the official map for the city and different organisations in the LSP have committed to better joining up of existing services within these boundaries. This doesn't mean that all services will be devolved to Localities or that we will put in new resources at this level.

Consultation about Localities Working is underway. This follows agreed guidelines as set out in Plymouth's Statement of Community Involvement and Compact Code of Practice. For more information go to: <http://www.plymouth.gov.uk/lspcompact.htm>

Now we need your help to work out how we can really start improving the way we work together to provide better services for local people within these Localities.

### **What can you do to help?**

We want your views and ideas on:

- The best way of joining up services in Localities (see below for an explanation)
- Whether Area Committees should be replaced with new Locality Partnerships (see below for an explanation)
- Ways we can improve links between organisations providing services and the community in each Locality
- What sorts of information Locality Teams will need to help with their work

### **What are we not consulting on:**

The LSP has already agreed the boundaries for our 6 Localities. So this is not part of the consultation. In addition, Plymouth has 43 neighbourhoods and this consultation is not about any new arrangements for service delivery or new approaches to neighbourhood working. However we do want views on how neighbourhood issues and concerns can best be considered at Locality level.

### **Our vision for Locality working**

We want Locality working to help us create a city with successful, strong, cohesive and sustainable communities. Residents in these communities should be actively involved in shaping the places in which they live and improving services, leading to increased satisfaction and better quality of life.

### **Objectives of Locality working are to:-**

- Enable residents to influence and challenge service delivery
- Make services more 'joined up'
- Improve councillor involvement
- Reducing inequalities between communities
- Focus money and staff more effectively
- Improve the sharing and use of information
- Monitor service provision more effectively
- Meet local and national targets.

## Our proposed model for locality working

### What is a Locality Service Co-ordination Team?

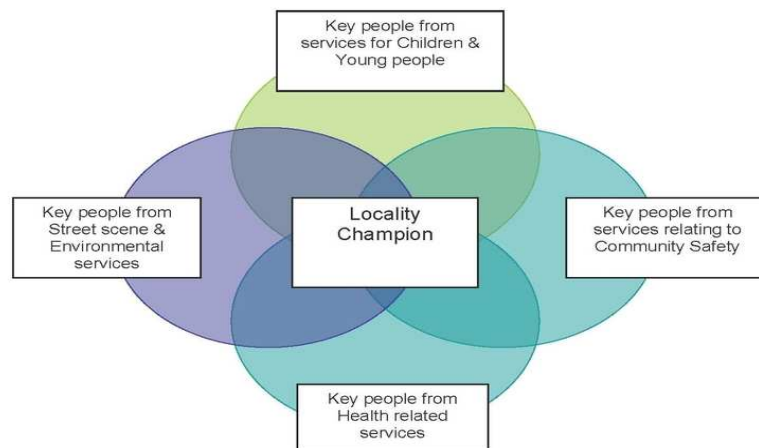
We propose that each Locality should have a Locality Service Co-ordination Team with key people from:

- Street scene and environmental services e.g. Plymouth City Council's Street cleaners and bin collectors
- Services relating to community safety e.g. the Police and Plymouth City Council Anti-Social Behaviour Unit
- Health services e.g. services for adults provided by the NHS and Plymouth City Council
- Services for children & young people e.g. the Children's Trust

These people would take responsibility for working together on improvements for their Locality. Other people from key services could be included as required, for example to tackle unemployment or housing issues if these were of particular concern in a Locality.

### How would each Locality Service Co-ordination Team be run?

Each team would be led by a Locality Champion. This would be a senior person from a key service but their responsibilities would be in addition to their normal job, possibly supported by a Locality Coordinator.



### How would communities have a say?

We want communities to be better able to have a say in the way services are delivered as part of the Locality Model we are proposing. We currently have eight Area Communities that are public meetings with ward councillors that take place approximately every eight weeks to discuss local issues. We think these should be replaced with six partnerships (one for each locality) with a new focus on joint problem solving between services and communities.

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# Have your say...

You can make your comments via the options below:-

- **on-line** at <http://plymouth.consult.limehouse.co.uk/portal/ldf/ypyf/localityworking> (by 23rd September 2009);

- **in writing to**

Plymouth 2020, Local Strategic Partnership, Floor 1, Civic Centre, Plymouth PL1 2AA or e-mail: [lsp@plymouth.gov.uk](mailto:lsp@plymouth.gov.uk) (by 23rd September 2009);

- **in writing to**

Assistant Director for Safer Communities, [peter.aley@plymouth.gov.uk](mailto:peter.aley@plymouth.gov.uk), or Councillor Brookshaw, Cabinet Member, [peter.brookshaw@plymouth.gov.uk](mailto:peter.brookshaw@plymouth.gov.uk) (by 26th October 2009);

- **by expressing a view at your Area Committee** when this report is discussed.

It would be helpful if you make comments as soon as you can. For more information: 01752 304026 or go to: <http://www.plymouth.gov.uk/plymouth2020>